

# BOOKING TERMS & CONDITIONS



## PING PONG:

The amount of people you have in your group size will determine the amount of tables and the length of time we can allocate you. Our tables have been designed for our customers to eat, drink and play around the tables with enough standing space for up to 20 people.

At the time of booking, we will charge:

£6 per person for groups of 2-29

£5 per person for groups of 30+

For any cancellations, increases or decreases in your party size, refunds can be processed up to 48-hours before the event date.

**Any changes or cancellations within 48-hours will mean the deposits taken will be forfeited.**

## WONDERBALL TABLE:

Just like our ping pong bookings, our Wonderball tables will be allocated for an amount of time and amount of tables based on your group size. All our tables in the venue have been designed for our customers to eat, drink and play around the table with enough standing space for up to 20 people.

At the time of booking, we will charge:

£7 per person for groups of 2-29

£6 per person for groups of 30+

For any cancellations, increases or decreases in your party size all refunds can be processed up to 48-hours before the event date.

**Any changes or cancellations within 48-hours will mean the deposits taken will be forfeited.**

## RESTAURANT:

You can also make a reservation for our restaurant. We may require you to pay a deposit of £10 per person to secure your groups booking. This will be redeemed against the final bill. We also may need to pre-order your groups meals in advance to make sure the experience you have is the best for your booking. All pre-ordered food and drink is required 48-hours in advance of your arrival. For cancellations and amendments to group size this must be done 48-hours in advance of the event date.

**Any changes or cancellations within 48-hours will mean the deposits taken will be forfeited.**

## PRE-ORDERED FOOD & BEVERAGE:

Final numbers and full payment for any pre-ordered food and beverage is required at least 48 hours prior to the booking. This will be the minimum charged for. If the order is cancelled or amended prior to the 48 hours, we will redirect the spend to be redeemed against the bill on the night, redeemed as credit for a later date, or provide full refund upon request. If the order is reduced or cancelled less than 48 hours prior to the event, all monies will be forfeited.

**CONTACT**

020 3657 6525

[www.bouncepingpong.com](http://www.bouncepingpong.com)



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## GAMES GURU BOOKING:

Once availability for a Games Guru is confirmed by the Reservations team, full payment is required immediately. Final numbers must be confirmed at least 48 hours prior to the booking. This will be the guaranteed minimum number charged for. If numbers decrease, or the Games Guru booking is cancelled prior to the 48 hours, we will redirect the spend to be redeemed against the bill on the night, or provide full refund upon request. If numbers decrease or the Games Guru booking is cancelled less than 48 hours before the event, the paid funds will be forfeited.

## THE GALLERY (FARRINGDON):

A non-refundable deposit in the form of a hire fee is required to secure the booking. The £1,000 spend, plus full payment for any supplements is required at least 7 days prior to the booking. In the case of a cancellation, a refund for any paid funds (not including the deposit) can be requested up until 7 days before the booking. If the event is cancelled less than 7 days prior to the booking, all monies will be forfeited.

## THE SHORE/DITCH (OLD STREET):

A non-refundable deposit in the form of a hire fee is required to secure the booking. The £1,350 spend, plus full payment for any supplements is required at least 7 days prior to the booking. In the case of a cancellation, a refund for any paid funds (not including the deposit) can be requested up until 7 days before the booking. If the event is cancelled less than 7 days prior to the booking, all monies will be forfeited.

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