



BOOKING TERMS & CONDITIONS

PING PONG:

Your group size will determine the amount of tables and the length of time we can allocate you. Our tables have been designed for our customers to eat, drink and play around the table with enough standing space for up to 20 people.

At the time of booking, we will charge £6.00 per person

For any cancellations, increases or decreases in your party size, refunds can be processed up to 48-hours before the event date.

Any changes or cancellations within 48-hours will mean the deposits taken will be forfeited.

WONDERBALL:

Just like our ping pong bookings, Wonderball tables will be allocated for an amount of time and amount of tables based on your group size. All our tables have been designed for our customers to eat, drink and play around the table with enough standing space for up to 20 people.

Our Wonderball tables are spread out across the venue.

For bookings with multiple tables, 1 Wonderball table will be allocated.

At the time of booking, we will charge £7.00 per person

For any cancellations, increases or decreases in your party size, refunds can be processed up to 48-hours before the event date.

Any changes or cancellations within 48-hours will mean the deposits taken will be forfeited.

BAR & RESTAURANT:

You can also make a reservation for our bar or restaurant. We may require you to pay a deposit of £10 per person to secure your groups booking. This will be redeemed against the final bill. We also may need to pre-order your groups meals in advance to make sure the experience you have is the best for your booking. All pre-ordered food and drink is required 48-hours in advance of your arrival. For cancellations and amendments to group size this must be done 48-hours in advance of the event date.

Any changes or cancellations within 48-hours will mean the deposits taken will be forfeited.

PRE-ORDERED FOOD & BEVERAGE:

Final numbers and full payment for any pre-ordered food and beverage is required at least 48 hours prior to the booking. This will be the minimum charged for. If the order is cancelled or amended prior to the 48 hours, we will redirect the spend to be redeemed against the bill on the night, redeemed as credit for a later date, or provide full refund upon request.

If the order is reduced or cancelled less

than 48 hours prior to the event, all monies will be forfeited.

EXCLUSIVE AREAS:

To use an exclusive area in our venues we require a minimum spend of pre-ordered food and drinks to be prepaid at least 7 days before the booking.

To secure the reservation, a non-refundable and non-transferable deposit is required and will be taken at the time of booking.

The remaining balance is required at least 7 days prior to the booking.

In the case of a cancellation or change of event date, the deposit will be forfeited.

The remaining balance (less deposit) can be refunded up until 7 days prior to the booking.

Any changes or cancellation within 7 days of the event date will result in all monies being forfeited.